



# "Big Dreams Small Business" NEWS

## Small Business SDC Web-enables Past Performance Surveys

The Small Business Solutions Development Center (SDC) recently launched a new online version of the industry partner past performance survey designed to make the data collection process totally electronic, environmentally friendly and more customer focused.

The survey process begins with an e-mail request to federal customers whose task/delivery orders performed by the SDC contract holders have end dates within the specified reporting period. Customers are then directed to the SDC website where they submit past performance data using an online form. No longer do customers need to go through the steps of printing and completing paper surveys and returning them via fax or mail to the SDC. Likewise, the SDC is able to eliminate volumes of paper records and save valuable storage space.

In addition, the past performance web application serves as an efficient

data collection and analytical tool. The surveys are analyzed quarterly based on factors such as quality, cost control, timeliness and business relations. To date, the overall rating averages 4.5 on a scale of 5.0 which further adds to the SDC's ability to promote its 8(a) contract holders as quality firms dedicated to high customer satisfaction. For more information, visit the SDC website at <http://www.fast.sdc.gsa.gov> or call toll-free 1-877-327-8732.

### *HUBZone Solicitation Extended*

The HUBZone Solicitation Request for Proposals has been extended until March 12, 2002. The RFP is set-aside exclusively for HUBZone certified technology firms and is divided into seven functional areas/scopes of work. To locate the solicitation, click on the FedBizOpps link from our home page at <http://r6.gsa.gov/fts> and search on Solicitation No. 6TA-02-MTV-0057.

### *Discover the Possibilities!*

The General Services Administration (GSA), Federal Technology Service (FTS), in cooperation with AFCEA International, is bringing together the Federal network and

IT communities for a three-day event showcasing the latest developments in technologies and services for Government telecommunications, E-commerce, network security and MUCH MORE. The GSA/FTS 2002 Network Services Conference will be held at the Orange County Convention Center in Orlando, Florida on April 15-18, 2002. For more information about this and other noteworthy events, click on News and Events from our home page at <http://r6.gsa.gov/fts>.

### Upcoming Events

- Mar 18-20: 2002 Dept. of Defense Mentor-Protégé Conference, Washington, DC, <http://www.sadbuconferences.com>
- Apr 8-11: e-learning Conference & Expo, Washington, DC, <http://www.elearningexpos.com/>
- Apr 15-18: GSA Network Services Conference & Expo, Orlando, FL, <http://www.gsa-fts.com>
- Apr 29 - May 2: 2002 Reservation Economic Summit & American Indian Business Trade Fair, New Orleans, LA, <http://www.ncaied.org>

- Apr 30 - May 1: 2002 Federal Acquisition Conference & Exhibitor Fair, Washington, DC, <http://www.fac2002.com>
- May 8-10: 35<sup>th</sup> Annual Industry & SBA Procurement Conference, Training & Expo, Washington, DC, <http://www.sba.gov/gc/35thprocurement>
- May 14-15: 2002 Federal Acquisition Conference & Exhibitor Fair, Dallas, TX, <http://www.fac2002.com>
- May 21-23: GSA Federal Supply Service International Products & Services Expo, San Diego, CA, <http://www.expo.gsa.gov>